



Emerson
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APPLETON GRP LLC WARRANTIES

1. Appleton warrants that: Appleton will transfer title to the Goods (excluding Software and Firmware) to Customer under Clause 4 of the Emerson Terms of Quotation and Sale; (a) Goods, Documentation and Services will conform with the Specification; (b) Goods made by Appleton or its Affiliates will, under normal use and care, be free from defects in materials or workmanship; and (c) Appleton and its Affiliates' Personnel delivering Services are trained and will use reasonable skill and care.
2. **WARRANTY PERIODS.** Unless otherwise specified herein or in Attachment 1, the warranties in Clause 1 above apply as follows: (a) **Goods:** until the earlier of 12 months from the first installation or 18 months from shipment (90 days from shipment in the case of consumables and PolyOil® products). (b) **Services:** for 90 days from completion of the Services. (c) **Goods repaired, replacement items and Services re-performed:** from shipment of the replacement or completion of the repair or re-performance, for 90 days or until the end of the original warranty period (if later).
3. **WARRANTY PROCEDURE.** This Clause applies if, within the warranty period, Customer discovers any non-conformity with a warranty in Clause 1, tells Appleton in writing and, in the case of Goods, returns the non-conforming items at Customer's cost, freight and insurance pre-paid, to the repair facility chosen by Appleton. Where this Clause applies, Appleton will, at its sole option, either: (a) correct any non-conforming Documents and Services; or (b) repair or replace non-conforming Goods FCA (Incoterms® latest version) at the repair location; or (c) instead refund the price of the non-conforming item.
4. **EXCLUSIONS FROM WARRANTY.** (a) The warranties in Clause 1(b), (c) and (d) exclude and Customer will pay the cost of all repairs and replacements caused by any of the following: normal wear and use; inadequate maintenance; unsuitable power sources or environmental conditions; improper handling, storage, installation, or operation; misuse or accident caused by anybody except Appleton; a modification or repair not approved by Appleton in writing; materials or workmanship made, provided or specified by Customer; contamination; the use of unapproved parts, firmware or software; Cyber Attack; any other cause not the fault of Appleton. (b) Appleton will not pay any costs relating to non-compliance with a warranty in Clause 1, except where agreed in writing in advance. Unless accepted in writing by Appleton, Customer will pay: (i) all costs of dismantling, freight, reinstallation and the time and expenses of Appleton Personnel for travel under this Clause; and (ii) all costs incurred by Appleton in correcting nonconformities for which Appleton is not responsible under this Clause and in examining items that comply with the warranties in Clause 1. (c) If Appleton relies on wrong or incomplete information supplied by Customer, all warranties are void unless Appleton agrees otherwise in writing. (d) Customer alone is responsible for the selection, maintenance and use of the Goods. (e) Resale Products carry only the warranty given by the original manufacturer. Appleton has no liability for Resale Products beyond making a reasonable commercial effort to arrange procurement and shipping of the Resale Products.
5. **DISCLAIMER.** The limited warranties set out herein are the only warranties made by Appleton and can be changed only with Appleton's signed written agreement. THE WARRANTIES AND REMEDIES IN THIS CLAUSE ARE EXCLUSIVE. THERE ARE NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, ABOUT MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE OR ANYTHING ELSE FOR ANY OF THE GOODS, DOCUMENTATION OR SERVICES.

ATTACHMENT 1

LED Product Warranties

- For products shipped as of January 1st 2024, Warranty period is Ten (10) years for Appleton LED products except those in Schedule A below and for those products rated for high ambient (identified with an 'A' suffix) and cold temperature (identified with a 'C' suffix). The high ambient and cold temperature options shall have a five (5) year warranty. Those in Schedule A will have their standard warranty period identified in the table below.
- Appleton™ Wireless Motion Sensor has a five (5) year warranty
- All emergency battery backup fixtures have a ten (10) year warranty for the fixture and three (3) years for the battery.
- For unenergized fixtures, warranty is void if battery is not charged at least every six (6) months from date of last charge or charged every month if storage of unenergized fixtures with batteries exceeds +25 °C (+77 °F).

Schedule A

Product Number	Product Description	Warranty Period
CLED	CLED Series Flameproof Luminaires	Five (5) years
RETRO	Retromaster™ LED Series Luminaires	Five (5) years
GLO	Glomaster™ LED Series Luminaires	Five (5) years
IJL	Industrial Jelly Jar LED Luminaires	Five (5) years
N2LED	N2LED Series Emergency Luminaires	Five (5) years
LLEDA	NEC/CEC Viamaster™ LED Series Luminaires	Five (5) years
LLEDA	ATEX/IECEX Viamaster™ LED Series Luminaires	Five (5) years
IWL	IWL LED Series Luminaires	Five (5) years
TL	Appleton™ Temporary LED Worksite Lighting	Five (5) years
FELED	ATX™ FELED Series Nonmetallic LED Luminaires	Five (5) years
FNLED	ATX™ FNLED Series Nonmetallic LED Luminaires	Five (5) years
FDLED	ATX™ FDLED Series Luminaires Area Lighting	Five (5) years
FDBAESLED	ATX™ FDBAES LED Series Self-Contained Emergency	Five (5) years
HEX	HEX LED Series Exit and Emergency Egress Lighting	Five (5) years
MLT	Mercmaster™ LED LT Luminaires	Five (5) years
IMLT	Industrial Mercmaster™ LED LT Luminaires	Five (5) years
MLT	Appleton™ HB LED Multilens Bulkhead Luminaire	Five (5) years
IMLT	Appleton™ Industrial HB LED Multilens Bulkhead Luminaire	Five (5) years
AMLED	Areamaster™ LED Flood/High Bay Luminaires (Generation 1)	Five (5) years
IAMLED	Industrial Areamaster™ LED Flood/High Bay Luminaires (Generation 1)	Five (5) years
MLEDN	Mercmaster™ LED Series Luminaire (Generation 2)	Five (5) years
MLED	Mercmaster™ LED Series Luminaire (Generation 1)	Five (5) years
CWLLLED 1.0	CWLLLED Weatherproof LED Luminaire (Generation 1.0)	Two (2) years
CWLLLED 2.0	CWLLLED Weatherproof LED Luminaire (Generation 2.0)	Two (2) years
CLLED	GB certified LED Luminaire	Two (2) years
CWLED	CWLED Weatherproof LED Luminaire	Two (2) years
CILED	Stainless Steel Weatherproof LED Luminaire	Two (2) years
EHLED	EHLED Factory Sealed Handlamp	One (1) year

Power Quality and Power Conversion Products

Warranty commences upon date of manufacture and lasts for the periods specified below.

- a) Standard catalog transformer and single phase, power conditioning products – 10 years unless otherwise stated.
- b) SOLATRON™ Plus (Three Phase Power Conditioner) – two years.
- c) Uninterruptible Power Systems – one or two years depending on models unless otherwise stated. Extended warranties are available. Warranty is void if battery is not charged every six months when not in use.
- d) DC Power Supplies – one to five years depending on product line.
- e) Surge Suppression Products – 10 years unless otherwise stated.
- f) Products manufactured to a purchaser's specifications – one year.